



BRETT HART  
PROPERTY MANAGER

February 15, 2002

Mr. Richard Terry  
Chief Executive Officer  
Peoples Energy  
130 East Randolph Street 24<sup>th</sup> fl  
Chicago, Illinois 60601

RE: Accounts:

1. 4500021576845
2. 4500022187220
3. 4500022187605

Dear Mr. Terry:

I am writing you as a last resort in my attempt to resolve pending issues with the above referenced accounts. Although I have repeatedly called Mr. Jeffrey C. Schaffer and left numerous messages, he has responded to neither my calls nor messages left on his voice mail. In respect to your busy schedule I am writing you with particular and specific requests and ask that you have someone within your company address them.

It is regrettable that due to oversights in your new business/application departments, these matters have progressed to such a serious level. In a recent hearing with The Illinois Commerce Commission, counsel representing Peoples Energy was not able to provide any documentation of my application process nor the many trust agreements I was required to personally submit to the offices on State Street.

- 1) In reference to 4500022187220, this account number does not match the recently submitted bills for this building: 4500021577073. Furthermore, conflicting info has been submitted by Mr. Schaffer and Mr. John Barna (Refer to 12/19/01 letter to Schaffer). There is only one meter at the building yet two different billings have been submitted.
- 2) In reference to all three of the above accounts, in setting up monthly installment payments for these accounts, Mr. Schaffer informed me that I would not be billed for interest or penalty. In fact, the billings include a sizeable penalty charge.
- 3) In reference to all three of the above accounts I am being billed for 'estimated' readings; contrary to the sworn testimony given at a recent ICC hearing.

After the last gruesome hearing I am eager to resolve all differences with Peoples Energy. I am sure your counsel has conducted research on my financial background; my credit records confirm that my credit rating is impeccable. I have talked with numerous supervisors, attempted to read meters and submit info to Peoples Energy. On several occasions the meter type described by the representative was not the actual type at the building ( 5 Dial type versus RootsSolid State Pulser). Furthermore, I am still not receiving bills for some of the accounts. Until all of these matters are resolved I am notating on my calendar to send installment payments with or without a bill. I am willing to pay for services rendered based on actual readings for the correct meters. Until such time when the issue is resolved for the 75<sup>th</sup>/Merril bldg account, here is \$5000 on account.

Looking forward to your response.

Sincerely,

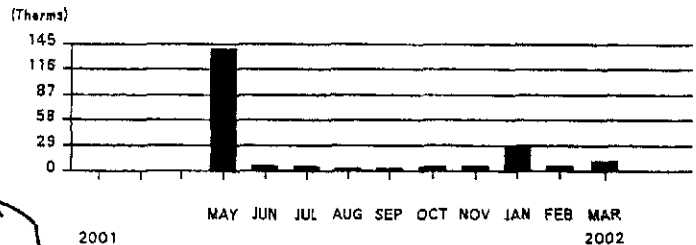
E. Jerome Malry  
CC: Ck 7566 \$5000

Bill Date	Account Number	Payment Due Date	Amount Due
03/18/2002	4 5000 2218 7220	No Amount Due	\$0.00

**CUSTOMER**

Name	Earl Jerome Malry
Account Number	4 6000 2218 7220
Service Address	2136 E 75TH ST Str Chicago IL 60649-3231
Service Classification	Rate 2 - General Service
Heating Account	No
Next Meter Reading	April 15, 2002

## SUMMARY OF USAGE



### SUMMARY OF CHARGES

### Credits And Charges Since Your Last Bill

Previous balance  
Thank you for your payment  
Balance

\$27.26  
5,000.00 -  
\$4,972.74 -

Average Daily  
Therms Used  
Temperature

Mar 2001  
 .25  
 30 °F

Mar 2002  
 .48  
 34 °F

## Current Charges

Customer Charge

19.50

CURRENT USAGE

**Billing Period 02-14-02 to 03-18-02 Days of Service 32**

Meter Reading		
Previous	Current	Difference
Meter Number P2007144		(100 Cubic Feet)
6827 Actual 02-14	6842 Actual 03-18	15

### Therm Conversion

15 x 1.023 BTU Factor =

### 15.34 Therms

<b>Taxes</b>					
Illinois Gross Revenue Tax	\$29.31	x	0.10	%	= 0.03
Chgo Municipal Utility Tax	\$29.31	x	8.24	%	= 2.42
Illinois Gas Revenue Tax	\$0.24	x	15.34	Therms	= 0.37
<b>Current Charges After Taxes</b>					<b>32.13</b>
<b>Total Balance</b>					<b>\$4,940.61</b>

## MESSAGES

To pay your gas bill by credit card, simply call 1-888-256-6445.

76  
Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

## PAYMENT COUPON

**ACCOUNT NUMBER: 4 5000 2218 7220**

NO PAYMENT DUE

EARL JEROME MALRY  
4236 N CLARENDON  
CHICAGO, IL 60613-1576

**If paying by mail, please allow 5 days for delivery.**

Yes, I would like to pledge one dollar per month to the Peoples Energy / Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

PEOPLES GAS  
CHICAGO IL 60687-0001

Exhibit 36

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